

UNITED STATES BANKRUPTCY COURT
NORTHERN DISTRICT OF FLORIDA

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In re:

ADMINISTRATIVE ORDER)
CONCERNING MORTGAGE)
MODIFICATION MEDIATION)
DISALLOWING THE USE OF)
HOPE LOAN PORTAL)

Administrative Order
No. 19-002

ADMINISTRATIVE ORDER CONCERNING
MORTGAGE MODIFICATION MEDIATION
DISALLOWING THE USE OF HOPE LOAN PORTAL

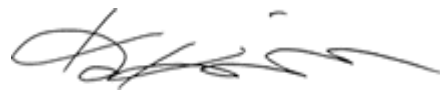
Effective December 31, 2019, HopeLoan Group, LLC (HLP) will permanently stop providing all document portal services. Due to the impending closure of HLP, it is

ORDERED:

- (1) Parties may not use HLP for Mortgage Modification Mediation (MMM) beginning on December 30, 2019.

(2) Parties are permitted to use such other portal providers as may be listed on the MMM page of the Court's website.

DONE AND ORDERED ON November 27, 2019.



KAREN K. SPECIE
United States Bankruptcy Judge